

Carolyn Sheldon

Senior Project Manager and Client Engagement Manager

Skills Summary:

Effective Project Manager with 10+ years of project and client engagement management, primarily working with PeopleSoft and PeopleSoft legacy systems.

Relevant Experience:

MoTown Group - Senior Project Manager

Louisville Metro – Client Engagement Manager

Managed team in providing on-going PeopleSoft application development, support and administration for the PeopleSoft Human Capital Management systems.

Carewise Health – Client Engagement Manager

Served as key contact for addressing client requirements. Managed team in providing on-going PeopleSoft application development, support and administration for the PeopleSoft Human Capital Management and Finance systems.

Harmonic Consulting - Senior Project Manager

ADS – Client Engagement Manager for Infrastructure Support Relationship

Lead team of resources in providing corporate-wide technical infrastructure support. Support included hardware and software, upgrades, resolving performance issues, backups as well as development efforts

Spectrum Technologies – Project Manager For Website And App Design And Development Efforts

Managed all technical resources. Worked with client to collect requirements, manage issues and

BB&T – Project Lead For Selection And Implementation Of Information Systems And OCR Application

Deloitte Consulting - Manager

State Farm Insurance Company – Enterprise-Wide PeopleSoft Financials And HCM Implementation

Managed 6 project teams made up of 28 client, 12 Deloitte, and 7 technical resources to redesign the structure of key data accounts as part of an enterprise-wide PeopleSoft implementation. Managed team to redesign, develop, code, test and implement all General Ledger reporting. Managed workplans, deliverable development and resolution of all project issues.

First American National Bank - PeopleSoft Financials and Data Warehouse Systems Implementation

Lead an effort to re-design the General Ledger processes and data structure, including the chart of accounts as part of a PeopleSoft implementation. Coordinated with technology teams to ensure functional requirements were met.

Cox Communications - PeopleSoft Financials Implementation

Performed a complete reengineering of the core financial processes in order to implement PeopleSoft Financials and Data Warehouse systems. Managed all efforts in piloting Electronics Data Interchange (EDI) for accounts payable and accounts receivables. Managed programmers, and testing efforts.

Broadway & Seymour – Financials and Information Systems Reengineering

Conducted a high-level review of a rapidly growing software development and consulting firm to determine barriers to strategic growth and increased revenue.

NationsBank Account Analysis - Project Team Leader

Led efforts to enhance account analysis billing and account receivable systems for institutional bank customers. Efforts included the testing for multi-system integration and stress test efforts.

NationsBank Trust Department, Corporate Reorganizations - Team Leader

Supervised associates to properly record the reorganization activities that affect assets held by trust customers. Led project designed to bring department into compliance with internal audits.

Education:

Rhodes College, Memphis, TN, Bachelor of Arts in Business Administration and Economics